



June 14, 2023

Dear Valued Customer,

Padagis US LLC is conducting a **market withdrawal** of **Rx-labeled Diclofenac Sodium 1% Gel**:

Product: Diclofenac Sodium 1% Gel (Rx Label)
Lot #: ALL LOTS
NDC: 45802-160-00
Distributed: up until 5/27/2023

The market withdrawal is a result of the product being discontinued and not a result of any quality or safety issue with the product.

This market withdrawal does **not** impact OTC-labeled Diclofenac Sodium 1% Gel.

We are asking you to immediately return all Rx-labeled product remaining in your warehouse. In addition, if you may have further distributed this product, please identify your customers and notify them at once of this market withdrawal. This withdrawal should be carried out to the **retail/pharmacy** level.

Because the product is being discontinued, Padagis will not be replacing any product. Instead, Padagis will be offering a full refund for any product returned. Credit will be issued for product returned under the correct RA # and matching the product's description above.

Please cease shipping beginning Wednesday, June 14, 2023, and return product to Sedgwick. Please contact Sedgwick at **888-345-5364** and reference **Event 4859** for a return kit. Please also include the RA number listed below with your returned product.

Sedgwick
ATTN: Event 4859
2670 Executive Drive, Suite A
Indianapolis, IN 46241
RA# 66000443

If you have any questions, please call Padagis Customer Service at 800-775-2054 or email PadagisRxOrders@Padagis.com.

We regret this inconvenience and appreciate your assistance with this market withdrawal.

Sincerely,

John Wesolowski
Chief Commercial Officer