



K.C. Pharmaceuticals

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DRUG RECALL -URGENT

March 3rd, 2026

Geri-Care Product Recall Team
1295 Towbin Avenue Lakewood, NJ 08701

Dear Geri-Care Product Recall Team:

KC Pharmaceuticals has determined that a drug product recall of its over-the-counter ophthalmic drug products is necessary. The products involved in the scope of this product recall are ARTE, EDRL, EDLT, EDSU, EDSY, EDAR, EDAC, and EDRG. Expiration dates for the products are between: **04/30/26 to 10/31/26**.

| Product Code | Product Name | Product Description |
|--------------|-----------------------------|---------------------------------------|
| EDAC | EYE DROPS AC | EYE DROPS AC 0.5 OZ |
| EDAR | EYE DROP ADVANCED RELIEF | EYE DROP ADVANCED RELIEF 0.5 OZ |
| ARTE | ARTIFICIAL TEARS | ARTIFICIAL TEARS 0.5 OZ |
| EDLT | EYE DROPS LUBRICATING TEARS | EYE DROPS LUBRICATING TEARS 0.5 OZ |
| EDRG | EYE DROPS REGULAR | EYE DROPS REGULAR 0.5 OZ |
| EDRL | EYE DROPS REDNESS LUBRICANT | EYE DROPS REDNESS LUBRICANT 0.5 OZ |
| EDSU | EYE DROPS SOOTHING ULTRA | EYE DROPS SOOTHING ULTRA TEARS 0.5 OZ |
| EDSY | EYE DROPS SOOTHING TEARS | EYE DROPS SOOTHING TEARS 0.5 OZ |

This recall has been initiated due to potential concerns regarding the validation of the Company's aseptic filling process for the period between March 27, 2024, and November 07, 2024. Use of this product may result in eye infection.

The attached document provides a listing of National Drug Code numbers (NDC) involved in the scope of this recall.

The product to be recalled was produced between March 27, 2024, and November 07, 2024, and was shipped between April 10, 2024, and May 30, 2025.

Immediately examine your inventory and quarantine product subject to this recall. In addition, if you may have further distributed this product, please identify your customers and notify them at once of this product recall. Your notification to your customers may be enhanced by including a copy of this recall notification letter.

Please complete the return response form and email it to K.C. Pharmaceuticals, Inc at the email address: recalls@kc-ph.com

Please return any remaining inventory of this product to:

K.C. Pharmaceuticals, Inc
3420 Pomona Boulevard
Pomona, CA 91768

You will be reimbursed by check or credit memo for the returned goods and postage.

If you have any questions, call Customer Service at 909-598-9499 Monday through Friday between 9:00 am to 5:00 pm Pacific Time.



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This recall is carried out to the retail level.



This recall is being made with the knowledge of the U.S. Food and Drug Administration. The FDA will classify this recall.

Please acknowledge the receipt of this letter within thirty (30) days of the date of this correspondence above by replying via email to recalls@kc-ph.com.

We appreciate your assistance.

Ratnawati Li
Chief Executive Officer
K.C. Pharmaceuticals, Inc.

KC PHARMACEUTICALS PRODUCT RECALL

| KC COMMODITY | NDC | LOT | CARTON | LABEL |
|---------------|--------------|---|--|---|
| 9EDLT0051GCCG | 57896-181-05 | LT24E01 LT24E02 LT24E03 LT24F01 LT24G01 LT24M01 LT24M02 |  |  |

URGENT: DRUG RECALL – Retail Level
Artificial Tears
Lubricant Eye Drops

Independent Pharmacy Distributor
Recall Department

March 9, 2026

Dear Valued Customer,

This is to inform you of a recall of Geri-Care Artificial Tears Lubricant Eye Drops initiated by the product's manufacturer, K.C. Pharmaceuticals, Inc. Please see the attached letter we received from the manufacturer for additional details.

Manufacturer is recalling seven lots of the Artificial Tears that they manufactured for us in 2024. Expiration dates for the products are between: 05/30/26 to 10/31/26.

Our records indicate that you received Artificial Tears Lubricant Eye Drops of the following lots being recalled.

Please see below for the details. We also attached a sample carton label to assist in identifying the product.

| LOT# | NDC # | UPC code | Expiration Date | Quantity Shipped | Date Shipped |
|---------|--------------|----------------|-----------------|------------------|--------------|
| LT24E03 | 57896-181-05 | 3-5789618405-6 | 2026-05 | 192 | 7/8/2024 |

This recall has been initiated due to potential concerns regarding the validation of the Company's aseptic filling process for the period between March 27, 2024, and November 07, 2024. Use of this product may result in eye infection.

This recall is being conducted to the RETAIL level.

Immediately examine your inventory and quarantine product subject to recall. In addition, if you may have further distributed this product, please identify your customers and notify them at once of this product recall. Your notification to your customers may be enhanced by including a copy of this recall notification letter [or enclosed letter for customers.] Please see the attached DRUG RECALL RESPONSE FORM for further instructions.

Your assistance is appreciated and necessary to prevent patient harm.

Please complete and return the enclosed response form as soon as possible. This recall is being made with the knowledge of the Food and Drug Administration.

Customer satisfaction and product quality are very important to Geri-Care. If you have additional questions, please feel free to contact recalls@gericarepharm.com

Sincerely,

Leah Kleyn, MS

Director of QA and Regulatory Affairs
Geri-Care Pharmaceuticals
1295 Towbin Ave., Lakewood NJ 08701
Phone: 718-234-8800 | Fax: 718-234-5188

Enclosures: Product Carton, K.C. Pharmaceuticals Recall Letter, Recall Response Form

DRUG RECALL RESPONSE REQUEST FORM

Product: Artificial Tears Lubricant Eye Drops Geri-Care manufactured by KC Pharmaceuticals, Inc.

NDC: 57896-181-05

Lot# LT24E03 EXP 2026-05

Geri-Care Pharmaceuticals Corp. has shipped the above-referenced product to you. Please examine your inventory immediately and quarantine product subject to recall. This recall should be carried out at the RETAIL level.

Recall Instructions:

- Examine your inventory immediately, discontinue sale and distribution of the product subject to this recall. Quarantine any product subject to the recall.
- Identify your RETAIL customers to whom you distributed this product and notify them that Artificial Tears Lubricant Eye Drops of the forementioned Lots are subject to recall:

Lot# LT24E03

Complete the information requested below and send it back to Geri-Care to arrange for the return of the product.

Company Name and Address: _____

Name and Title of person filling this form: _____

Tel. number:() _____ Email Address: _____

Please check the appropriate:

- We do not have any inventory of the above listed LOT#
- We checked our stock and quarantined inventory from the following LOT# ONLY:

| LOT# | NDC # | UPC code | Expiration Date | Count on Hand | Comments |
|------|--------------|----------------|-----------------|---------------|----------|
| | 57896-181-05 | 3-7896-18405-6 | | | |

Your assistance is required and appreciated. Please complete this form and email to recalls@gericarepharm.com They will also give an RA number and return instructions.